

CONTACT US

Reception

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Website: uhs.nd.edu

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Department Coordinator

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FEEDBACK

We welcome your feedback regarding the care you received at University Health Services. If your expectations were not met, or you were not satisfied with your services, we encourage you to contact Ashley Loutzenhiser, the Department Coordinator, at (574) 631-7103 or email at aloutze1@nd.edu. You may also contact Indiana State Medical Board at 1(800) 382-5516.



Hours of Operation

Monday:	8:00 a.m. - 6:30 p.m.
Tuesday:	8:00 a.m. - 6:30 p.m.
Wednesday:	8:00 a.m. - 6:30 p.m.
Thursday:	9:00 a.m. - 6:30 p.m.
Friday:	8:00 a.m. - 5:30 p.m.
Saturday:	8:00 a.m. - 12:00 p.m.
Sunday:	Closed

University Health Services (UHS) is available by appointment only. You must call to schedule an appointment. We do not take walk ins. All students, whether on campus or at home, can call UHS for a consultation 24 hours a day, seven days a week at (574) 631-7497.

*During academic breaks, holidays, and summer session, the hours of operation and physician availability may change. The hours will be posted on the UHS website:

uhs.nd.edu



PATIENT RIGHTS AND RESPONSIBILITIES



University Health Services

Saint Liam Hall
University of Notre Dame
Notre Dame, In 46556
(574) 631-7497

PATIENT RIGHTS

01

The right to impartial access to medical care at University Health Services (UHS) and accommodations, regardless of race, creed, sexual orientation, national origin, religion, disabilities, or source of payment, as long as criteria for treatment at UHS are met.

02

The right to respectful and considerate care that is provided by professionals who are appropriately licensed, certified, and/or trained.

03

The right to participate in and consent to a personal healthcare plan, including a clear explanation of the condition and recommended treatment and procedures regarding the diagnosis and prognosis.

NOTE: Patients will not be subjected to any procedure without full understanding and voluntary consent, or that of a guardian or legally authorized representative. In an emergency that is life threatening, the health care provider will continue treatment without authorization until consent can be provided.

04

The right to change their provider if other qualified providers are available and the right to ask for a second opinion.

05

The right to refuse medical treatment to the extent permitted by law and be informed of any medical consequences.

06

The right to be informed of and educated regarding any health care requirements after discharge by the professional health care provider or delegate.

07

The right to expect reasonable safety and privacy of self and protected health information. If the patient is under 18 years, a parent or guardian will be consulted, as appropriate, before any treatment modality is begun.

08

The right to decide whether to participate in any clinical research or medical trials.

09

The right to an interpreter when a language barrier exists.

10

The right to have a family member or guardian notified promptly of admission to a hospital or other health care facility.

11

The right to request a copy or access specific information within their medical record according to state law.

12

The right to voice concerns, satisfaction, and any comments pertaining to your UHS experience. Comments may be made on the patient survey or independently expressed. They may be signed or made anonymously.

PATIENT RESPONSIBILITIES

01

The responsibility to keep all appointments and notify the student health center when unable to do so.

02

The responsibility to provide accurate and complete information regarding past medical history and current issues related to their health to the best of their ability.

03

The responsibility to ask any questions regarding their health, evaluation, and treatment plan to ensure understanding.

04

The responsibility to follow the recommended treatment plan, as instructed by the health center professionals.

05

The responsibility to assume all consequences of any decision to refuse treatment or follow the recommended plan.

06

The responsibility to ask questions concerning charges prior to health care services and to fulfill any financial obligations to the University for the services provided.

07

The responsibility to be considerate and respectful of other patients, guests, and UHS staff.