UNIVERSITY HEALTH SERVICES
Your College Health Experts

2015-16

26,477
Student Encounters

30,819
Total Clinical Encounters

4,342
Non-Student Encounters

6 of 10 ND Students Visited UHS at least once in 2015-16

FLU
6,716 Flu Vaccines Administered

15,871 Prescriptions Filled

706 X-Rays Performed

583 People Trained in CPR

PATIENT SATISFACTION

97% reported that their pain was addressed by their provider

95% felt that their confidentiality and privacy were carefully protected

97% were satisfied with the cleanliness and appearance of Saint Liam Hall

INCREASED PATIENT SATISFACTION IN THE FOLLOWING AREAS:

- Ease of scheduling an appointment
- Amount of time needed in the health service to complete appointment
- Efficiency of the check-in and check-out process
- Friendliness, courtesy and helpfulness of the staff
- Patient education
- Pain management
- Overall satisfaction

UHS @ SAINT LIAM HALL: QUICK FACTS

- 23,000 square feet
- 7 exam rooms
- 2 procedure rooms
- 6 providers
- 27 registered nurses
- Walgreens Pharmacy
- Laboratory
- Physical Therapy

Accredited by the Accreditation Association for Ambulatory Health Care (AAAHC), which is attained by fewer than 13% of US college health centers

STUDENT TESTIMONIES:

"It was absolutely awesome. Everyone was so nice and I didn’t have to wait at all!"

"The UHS was courteous and very friendly. It made the whole visit quite enjoyable."

"Dope."

WE LOVE OUR NEIGHBORS!
The University Counseling Center and McDonald Center for Student Well-Being are also located in Saint Liam Hall.

FLU

2015-16