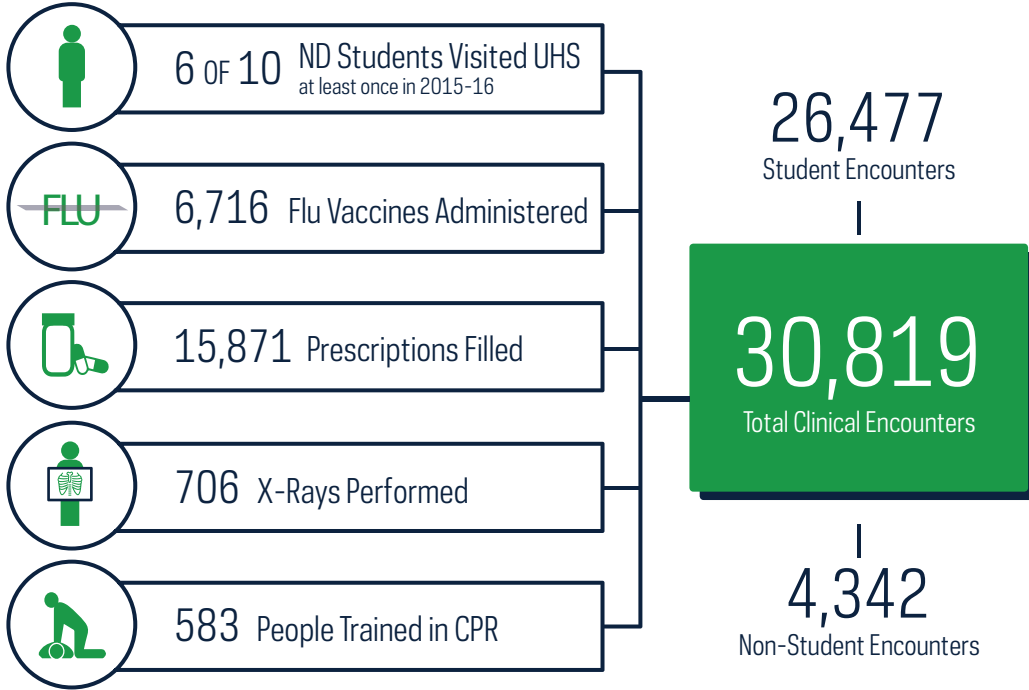




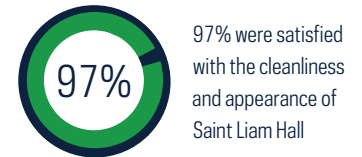
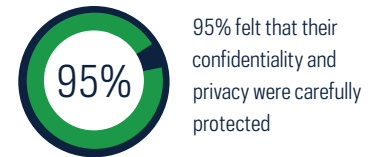
UNIVERSITY HEALTH SERVICES

Your College Health Experts

2015-16




PATIENT SATISFACTION



INCREASED PATIENT SATISFACTION IN THE FOLLOWING AREAS:

- Ease of scheduling an appointment
- Amount of time needed in the health service to complete appointment
- Efficiency of the check-in and check-out process
- Friendliness, courtesy and helpfulness of the staff
- Patient education
- Pain management
- Overall satisfaction

 Accredited by the Accreditation Association for Ambulatory Health Care (AAAHC), which is attained by fewer than 13% of US college health centers

UHS @ SAINT LIAM HALL: QUICK FACTS

- 23,000 square feet
- 7 exam rooms
- 2 procedure rooms
- 6 providers
- 27 registered nurses
- Walgreens Pharmacy
- Laboratory
- Physical Therapy



STUDENT TESTIMONIES:

"It was absolutely awesome. Everyone was so nice and I didn't have to wait at all!"

"The UHS was courteous and very friendly. It made the whole visit quite enjoyable."

"Dope."

WE LOVE OUR NEIGHBORS!

The University Counseling Center and McDonald Center for Student Well-Being are also located in Saint Liam Hall.