University Health Services
2017–2018

- **31,528** Total clinical encounters
- **27,961** Student encounters
- **3,567** Non-student encounters
- **5,852** Flu vaccines administered
- **21,661** Prescriptions filled
- **725** X-rays performed
- **242** People trained in CPR

**Patient Satisfaction**
- 96% felt that their confidentiality and privacy were carefully protected
- 95% were satisfied with the cleanliness and appearance of Saint Liam Hall
- 94% felt staff were friendly, courteous, and helpful

**Top Reasons for Visits:**
1. Respiratory
2. Musculoskeletal
3. Prevention and wellness
4. Immunization
5. Skin
6. Digestive
7. Mental Health
8. Neurological
9. Genitourinary
10. Eye

**Saint Liam Hall Quick Facts**
- 23,000 sq ft
- 14 exam rooms
- 2 procedure rooms
- 7 providers
- 5 registered nurses
- 1 chapel

**We Love Our Neighbors!**
The University Counseling Center, McDonald Center for Student Well-Being, and Walgreens Pharmacy are also located in Saint Liam Hall.

**Students Say:**
“Everyone was very friendly and the service was prompt and effective. Great job!”
“Very friendly! I appreciate it feels like people are truly invested in my well-being.”

Recognized by the Accreditation Association for Ambulatory Health Care (AAAHC), which is attained by fewer than 13% of US college health centers.